

**Crisis Solutions Initiative
Scorecard
FY14 Quarter 3 Report**

Emergency Department admissions with primary MH/DD/SA diagnoses

FY13		FY14 Q1 (July-Sept 2013)		FY14 Q2 (Oct-Dec 2013)		FY14 Q3 (Jan-Mar 2014)	
149,629		34,487		34,419		34,382	
of 4,721,487 total ED admissions*	3.2%*	of 908,602 total ED admissions	3.8%	of 942,715 total ED Admissions	3.7%	of 935,718 total ED Admissions	3.7%

Average wait times in emergency departments for state hospital admission

FY13		FY14 Q1 (July-Sept 2013)		FY14 Q2 (Oct-Dec 2013)		FY14 Q3 (Jan-Mar 2014)	
84.58	3.52	104.27	4.34	90.4	3.77	81	3.38
Hours	Days	Hours	Days	Hours	Days	Hours	Days

Number of readmits to emergency departments within 30 days

FY12		FY14 Q1 (July-Sept 2013)		FY14 Q2 (Oct-Dec 2013)		FY14 Q3 (Jan-Mar 2014)	
3,481		541		598		727	
For persons with primary diagnosis, Medicaid only	13%	of 4,148 total Medicaid ED admits under MCO Waiver	13%	of 4,752 total Medicaid ED admits under MCO Waiver	13%	of 5,621 total Medicaid ED admits under MCO Waiver	13%

Initiative Start Date = December 2013

For all measures, improvement will be reflected by a decrease over time.

* More complete data for FY 2013 is available now than was available at original publication. Further analysis resulted in a discovery that approximately 9% of the total ED visits had missing diagnoses. Excluding those visits would actually make this percentage higher (148,820/4,116,487 visits = 3.6%). The FY 2014 data has been analyzed and is reported using this improved methodology - excluding visits with missing diagnosis information.